

CALLS FOR SERVICE[™]

Tomorrow's Integrated Information System

asyst:Calls for Service is a feature-filled call for service entry and tracking system designed to allow real-time or after-the-fact entry of calls for service and follow up information about them. **asyst:Calls for Service** provides an integrated set of programs and tables that allow you to enter and track information about calls for service, including the source of the call, the type of call, officers dispatched and reporting times, parties involved (interfacing directly to the **asyst:MNI module**), virtually unlimited user-defined information, plus both internal and media narratives (including spell check).

asyst:Calls for Service is highly flexible, with virtually all coded information definable or modifiable by the user.

- Generates Call for Service number based on your rules.
- Tracks time call received, dispatched, enroute, arrived, and cleared.
- Allows an unlimited number of officers to be involved with the call.
- Tracks all of the involved parties, including complainants and reporting parties.
- Provides the ability to record an unlimited number of user-defined characteristics.
- Maintains an unlimited amount of narrative information about the call, both for internal use and for media distribution.
- Maintains user-defined call status.
- Interfaces seamlessly with **asyst:Master Name Index** and **asyst:Offense Reports**.
- Includes ample reporting plus the ability to generate an unlimited number of reports and queries using the power of Microsoft Access and/or Excel.
- Implementation is simple and fast with most setup accomplished in less than a day.
- Provides built-in spell checking for all data entered.

asyst:Calls for Service is part of a comprehensive system of individual **asyst** applications that can be mixed and matched to meet the most exacting needs of your local government organization. The **asyst** family of products operates in either a single user or networked PC environment. **asyst:Calls for Service** is packed with features that will help you to make your work life more organized and therefore easier and more enjoyable.