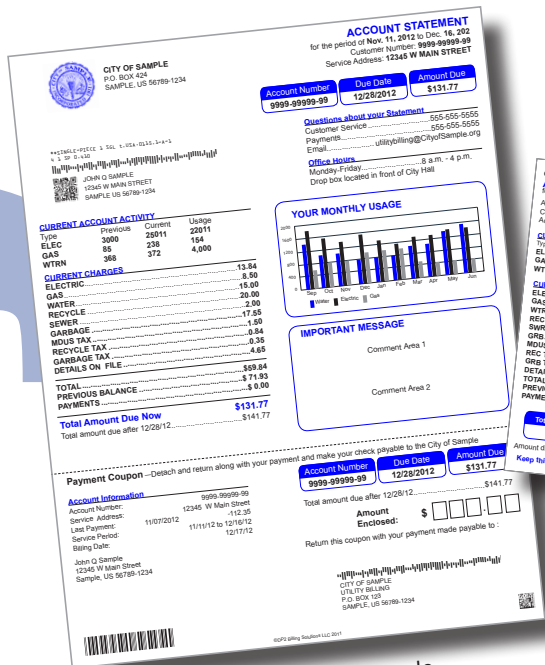
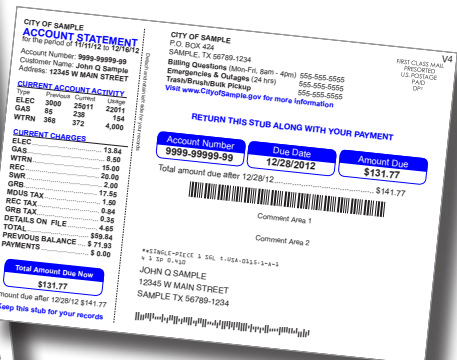


When your cash flow depends on a piece of paper, make sure its the most effective piece of paper you can get. **asyst:ePrint** delivers powerful, effective billing communications with easy online management. **asyst:ePrint** offers you:

- Choice of postcard or statement formats
- Optional color forms to enhance bill presentation
- 12-month usage charts (statement format)
- Easy-to-read design for fewer customer service calls
- Camera-monitored production for 100% accuracy
- Save time and money
- No more printer problems, bursting forms, or running out of bill forms!



8.5"x11" statement sample



4.25"x6" postcard sample

**asyst:ePrint** users also get an online suite of management tools:

**USTIConnect**

Your online dashboard for presentment process management, available 24/7 from any Internet-connected computer.

**WebTrack**

Online job tracking and reporting

**Ucontrol**

Online, real-time, 24/7 custom message management lets you get important notices out right up to the last minute.

**MailTrax**

Mail trace and tracking, because knowledge is more than power – it's peace of mind.

**Xact:View (optional)**

Online bill archives let your customer service representatives see an exact replica of any customer's statement – on demand.

TOMORROW'S INTEGRATED INFORMATION SYSTEMS

**(800) 456-8784 Toll-Free**

1430 Valwood Parkway  
Suite 130  
Carrollton, TX 75006  
(972) 767-3488 Fax



Visit us on the web at <http://www.unitedsystemtech.com>

## asyst ePrint

Are you ready to make the headache of printing your Utility Bills go away? You can when you implement **asyst ePrint** from USTI. Here are some frequently asked questions about the **asyst ePrint** product:

### *How does it work?*

When you purchase the **asyst ePrint** module, you will be able to choose from 3 standard postcard bill formats and a standard laser statement format. When you complete your billing process and select print bills a file will be created and sent to printer partner. This partner will process, print and deliver your bills to the post office for mailing.

### *How do I verify that the bills were mailed?*

USTI Connect is included in the purchase of **asyst ePrint**. This online feature allows you to track the process of your bills from the point you submit them for processing to when they are mailed.

### *How much does it cost?*

There is an initial startup cost and ongoing processing fees.

The initial startup fees for **asyst ePrint** include:

License Fee	\$495.00
Support Fee	\$120.00

The initial setup is included in the License Fee

The ongoing processing fees for **asyst ePrint** include:

	<u>Postcards</u>	<u>Statements</u>
<b>Processing &lt;1&gt;</b>	\$ .100	\$ .230
<b>Options:</b>		
<b>2 Color Printing &lt;2&gt;</b>	\$ .020	\$ .020
<b>Back Printing &lt;3&gt;</b>	\$ .050	\$ .050
<b>NCOA Link &lt;4&gt;</b>	\$ .500	\$ .500
<b>Xact View &lt;5&gt;</b>	\$ .030	\$ .030
<b>Inserts &lt;6&gt;</b>		
<b>Inserts – B&amp;W [1 Side]</b>	N/A	\$ .070
<b>B&amp;W [2 Sides]</b>	N/A	\$ .140
<b>Inserts – Color [1 Side]</b>	N/A	\$ .080
<b>Color [2 Sides]</b>	N/A	\$ .160
<b>Customer Provided Insert</b>	N/A	\$ .030
<b>Postage &lt;7&gt;</b>	\$ .295	\$ .435

- |     |                                       |   |
|-----|---------------------------------------|---|
| <1> | One color [B&W]<br>4x6 Postcard Stock | One color [B&W]<br>8 12/ x 11 Paper<br>#10 envelope [out]<br>#9 envelope [return] |
|-----|---------------------------------------|---|

*Both are processed, sorted and delivered to USPS for mailing*

- <2> Color Overlay – Red, Blue or Green
- <3> There is a one-time setup charge for back printing of \$150.00 - \$275.00 [varies depending on the formatting required.
- <4> NCOA Link – If a change of addresses are detected during processing, the address is corrected for the outgoing bill and the new address is sent back via USTI Connect and updated in the **asyst Utility Billing** program.
- <5> Xact View – Archives a PDF of your customer’s bills for 12 months. The bills can be accessed and retrieved via USTI Connect.
- <6> Inserts are items requested to be placed in the mailing envelope in addition to the utility bill and return envelope. The inserts can be printed from a Word, PDF or image provided or can be inserted and mailed from documents provided.
- <7> All bills are mailed using CASS certification. These postage amounts will apply in most situations. If your mailing qualifies for a lower rate you will be charged for the actual postage incurred.

*How does this compare to what we are paying now?*

The following are the estimated costs for sending out your utility bills. These **do not** include any labor cost related to printing, bursting and delivering the bills to the post office.

	<u>Postcards</u>	<u>Statements</u>
Card/Statement Cost	\$ .060	\$ .063
Envelope Cost		\$ .090
Toner	\$ .010	\$ .010
Printer	\$ .030	\$ .030
Postage <1>	<u>\$ .340</u>	<u>\$ .480</u>
	<b><u>\$ .440</u></b>	<b><u>\$ .673</u></b>

- <1> This is the standard postage rate. Your actual current rate may be less.

What other costs do I save?

There will be no need for a postal permit going forward if you currently have one that is used for sending out your utility bills. This will save you \$135.00 per year.

When you implement **asyst ePrint** you will not be required to pay a postage deposit. Many mailing services require a deposit be made in advance for the estimated monthly postage that will be needed to mail out your utility bills.

Can I have the standard bill formats customized?

Yes. The following are prices for some common customizations requested:

Adding logo	\$150.00 [Statement, Postcard or Late Notice]
Back printing	\$150.00 - \$275.00 [Statement, Postcard or Late Notice]

USTI can provide a quote for any other customizations that you require.

# asyst:ePrint™ Templates

ST1

**CITY OF SAMPLE**  
P.O. BOX 424  
SAMPLE, TX 56789-1234

**ACCOUNT STATEMENT**  
For the period of Nov. 11, 2011 to Dec. 16, 2011  
Customer Number: 9999-9999-99  
Service Address: 12345 W MAIN STREET

Account Number: 9999-9999-99 Due Date: 12/28/2012 Amount Due: \$131.77

Questions about your Statement:  
Customer Service: 555-555-5555  
Payments: 555-555-5555  
Email: utilitybilling@CityOfSample.org

Office Hours:  
Monday-Friday 8 a.m. - 4 p.m.  
Drop box located in front of City Hall

**CURRENT ACCOUNT ACTIVITY**

Type	Previous	Current	Usage
ELEC	3000	2011	2201
GAS	88	238	154
WTN	361	372	4,000

**CURRENT CHARGES**

ELECTRIC	13.84
GAS	8.50
WATER	15.00
RECYCLE	20.00
SEWER	2.00
GARBAGE	17.55
MOUS TAX	1.50
REC TAX	34
GARBAGE TAX	0.35
DETAILS ON FILE	4.85
<b>TOTAL</b>	<b>89.84</b>
PREVIOUS BALANCE	71.93
PAYMENTS	1.00
<b>Total Amount Due Now</b>	<b>\$131.77</b>
Total amount due after 12/28/12	\$141.77

**YOUR MONTHLY USAGE**

**IMPORTANT MESSAGE**

Comment Area 1  
Comment Area 2

**Payment Coupon** - Detach and return along with your payment and make your check payable to the City of Sample

Account Information:  
Account Number: 9999-9999-99  
Service Address: 12345 W Main Street  
Last Payment: 11/07/2012  
Billing Date: 12/17/12

Amount Enclosed: \$

Return this coupon with your payment made payable to:  
CITY OF SAMPLE  
12345 W MAIN STREET  
P.O. BOX 123  
SAMPLE, TX 56789-1234

ST2

**CITY OF SAMPLE**  
P.O. BOX 424  
SAMPLE, TX 56789-1234

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PC1

**CITY OF SAMPLE**  
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SAMPLE, TX 56789-1234

PC3

**CITY OF SAMPLE**  
P.O. BOX 424  
SAMPLE, TX 56789-1234

**CITY OF SAMPLE**  
P.O. BOX 424  
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SAMPLE, TX 56789-1234

LN1

**CITY OF SAMPLE**  
P.O. BOX 424  
SAMPLE, TX 56789-1234

**PAST DUE NOTICE**  
Customer Number: 9999-9999-99  
Service Address: 12345 W MAIN STREET

Account Number: 9999-9999-99 Disconnect Date: Amount Due: \$488.95

Questions about your Statement:  
Customer Service: 555-555-5555  
Payments: 555-555-5555  
Email: utilitybilling@CityOfSample.org

Office Hours:  
Monday-Friday 8 a.m. - 4 p.m.  
Drop box located in front of City Hall

**SERVICE CUTOFF NOTICE**  
IF PAYMENT HAS BEEN MADE, PLEASE DISREGARD THIS NOTICE.  
Payment must be made by 07/01/2012 or service at 12345 W Main Street will be disconnected.  
Payment MUST be in by 5pm on 06/29/2012. Failure to pay may subject your bill to a service charge plus an increased deposit. Call 555-555-5555 if you wish to contest this bill. No further notice will be given.

If you disagree with the amount due or desire to discuss a payment plan, contact the Utility Service Office before the date printed on this notice.

**Payment Coupon** - Detach and return along with your payment and make your check payable to the City of Sample

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Service Address: 12345 W Main Street

Amount Enclosed: \$

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LN2

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